

UNDERSTANDING YOUR BILL

In May, Southwestern Electric updated its billing format to include a demand charge, giving members new opportunities to save by managing how electricity is used.

A demand charge is based on the single highest hour of electricity use during your billing period. It does not matter what time of day it happens, only how much electricity is being used at once. This highest usage level is called your peak demand. Your bill will include a new box showing the kW used and the date and time your peak occurred. Your peak demand will then be multiplied by the demand charge listed in the Current Service Detail section of your bill.

To ease the transition, residential members will see a \$0 demand charge on their bills until October 2026 for September's usage. During this time, members can track their peak demand and learn how managing electricity use may help lower future costs.

Why does this matter? Southwestern Electric pays not only for the total electricity members use, but also for the cooperative's overall peak demand. By spreading out your electricity use and lowering your peak demand, you can help reduce costs for the cooperative — and those savings are being passed on to members.

Peak Demand	Usage	Date	Time
	4.928	04/17/2026	16:00

	Readings		Multiplier	kWh Usage
	Previous	Present		
04/2026	58175	58582	1	407

Current Service Detail		
Service Availability		\$44.00
Energy	407 kWh @ 0.03770	\$15.34
Distribution	407 kWh @ 0.03350	\$13.63
Cap & Trans	407 kWh @ 0.03300	\$13.43
Demand	4.928 kW @ 0.00000	\$0.00
WPCA	407 kWh @ 0.02373	\$9.66
Subtotal		\$96.06
70 Watt LED SL (Qty: 1)		\$12.00
State Tax - Usage		\$1.30
Current Month Charges		\$109.36
Previous Unpaid Balance		\$5.12
Total Due		\$114.48

TERMS TO KNOW

1 Multiplier. Meters for accounts meeting specific criteria are designed to record a fraction of the kilowatt hours consumed in a month. These meter readings are multiplied by a factor (the multiplier) to determine consumption. Most residential electric meters have a multiplier of 1.

2 KWH Usage. A kilowatt-hour (kWh) is the amount of energy required to run a 1,000-watt appliance for an hour. To calculate the kilowatt-hours you consumed in your current billing period, subtract your previous meter reading from your current reading.

3 Peak Demand. The single highest hour of electricity usage during your billing period (kW). Time is shown using the 24-hour clock; for example, 16:00 equals 4:00 p.m.

4 Service Availability. Recurring fixed monthly charge that covers some of the cost associated with providing service to your location regardless of usage.

5 Energy. The Energy charge is calculated by multiplying the kilowatt-hours (kWh) you consumed during the billing period by your electric rate (most members are on Southwestern's residential rate).

6 Distribution. A charge based on kilowatt-hours consumed during the billing period. This charge helps the co-op recover costs related to right-of-way clearance, line maintenance, and equipment that serves your account.

7 Capacity-Trans (Capacity & Transmission). Fees Southwestern Electric pays to move electricity across long distances at high voltages.

8 Demand. The demand charge is calculated by multiplying your peak demand (kW) by your demand rate. This charge helps the co-op recover the costs of maintaining equipment and capacity needed to handle peak usage.

9 WPCA (Wholesale Power Cost Adjustment). The WPCA reflects increases and decreases in the cost of capacity, transmission, and wholesale energy purchased by Southwestern.

10 State Tax. Taxes are applied as required.

YNNN



Visit us online at www.sweci.com
Toll Free: 1-800-637-8667

Your Touchstone Energy® Cooperative

Important Messages

Total Amount Due
\$114.48
Due Date:
05/26/2026

Customer Name **JANE Q. PUBLIC**
Account # **123456789**

Billing Date: **05/08/2026**
Current Bill Due Date: **05/26/2026**

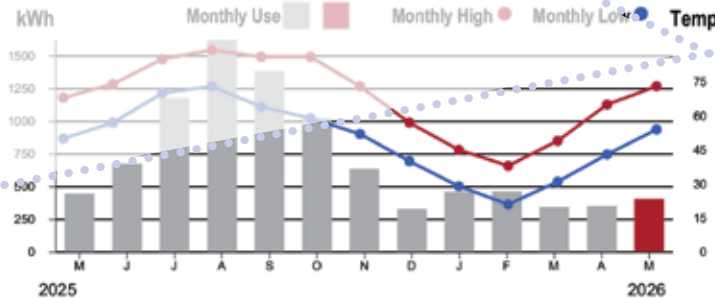
Previous Balance \$102.42
Payment - 04/30/2026 -\$102.42
Late Charge \$5.12
Current Charges Due - 05/26/2026 **\$109.36**

If Current Charges Not Paid By Due Date: Late Charge Applied 05/27/2026

Next Bill Date 06/08/2026

Service Address: 111 EAST MAIN STREET
Service Location: 00000000

Rate Schedule Description	Meter No.	Reading Dates		Readings		Multiplier	kWh Usage
		From	To	Previous	Present		
Standard 1 Phase	123456789	04/01/2026	05/01/2026	58175	58582	1	407



This Month	Last Month	This Month Last Year	Avg Daily Use/Cost
407 kWh 30 days	354 kWh 31 days	448 kWh 30 days	14 kWh \$3.65

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Current Service Detail		
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525 US Route 40
Greenville, IL 62246-3358

Your Touchstone Energy® Cooperative

PAY YOUR BILL 24/7

ONLINE: E-Check or credit/debit card at www.sweci.com or download the mobile app.
PHONE: (800) 637-8667



JANE Q PUBLIC
111 EAST MAIN STREET
DULUTH GA 30096-1234

Account Number	123456789
Current Month Charges	\$109.36
Total Due by 05/26/2026	\$114.48
Total Due after 05/26/2026	\$119.95
Payment Amount Enclosed	

Enroll me in Operation Round Up!
Checks must be in U.S. funds and drawn on a U.S. bank.

SOUTHWESTERN ELECTRIC COOPERATIVE INC
525 US ROUTE 40
GREENVILLE, IL 62246-3358

